

IT Action Ltd

Quality Policy

IT Action Ltd aims to supply products and services that meet the agreed requirements of our customers and are supplied to defined standards, fit for purpose, delivered on time and at a competitive price.

We are committed to the continual improvement of our products and services through defined measurable quality objectives.

To achieve these goals our company operates a structured quality management system to the requirements of ISO9001.

The quality management system is fully supported by the management and has been communicated to all employees through awareness and training programmes.

The system is regularly reviewed for its relevance and effectiveness by our management team and independently assessed by a UKAS accredited certification body.

The management system supported by operational procedures has been issued by the Managing Director, who is ultimately responsible for the operation of the management system, with all employees responsible for adhering to the requirements of the management system.

Signed

Date

Yogesh Patel,
Managing Director

QP/Jan 14/Revision 1